

10 STEPS TO FOR A: Successful Netsuite Implementation

1

Clear Goals and Objectives

Define what success looks like for your implementation. Set clear, measurable objectives for each phase of the project. This ensures everyone understands the end goals and can work towards them systematically.

Appoint a skilled project manager who has experience with ERP implementations, preferably with Netsuite. Effective project management is crucial to keeping the project on track, within budget, and aligned with business goals.

Strong Project Management

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Suitable Resource Allocation

Ensure you have committed enough resources, including budget, time, and personnel. Don't underestimate the need for additional resources to handle unexpected challenges.

Develop a training program that is tailored to the different user groups within your organization. Continuous support and training post-implementation are vital to help users adapt to the new system.

Proper Training and Support

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Engage with Experienced Consultants:

Work with consultants who have a proven track record with NetSuite. Their expertise can help navigate complex issues, customize the system appropriately, and provide insights based on previous implementations.

Address organizational resistance to change through effective communication and by involving key stakeholders in the planning process. Help employees understand the benefits of NetSuite to increase buy-in and cooperation

Effective Change Management

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Thorough Testing

Implement a rigorous testing process to catch issues before going live. Include real-world scenarios and involve end-users in testing to ensure the system works as expected in daily operations.

Pay close attention to data migration processes. Ensure data is clean, well-organized, and accurately transferred to Netsuite. Poor data quality can lead to operational issues post-implementation.

Data Integrity

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Customization with Caution

While customizations can make NetSuite more effective for specific business needs, over-customization can lead to complications. Evaluate the necessity of each customization and consider future maintenance and upgradeability.

After going live, continuously review the system's performance and gather feedback from users. Be prepared to make adjustments and optimizations to improve functionality and user experience.

Post-Go-Live Review

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